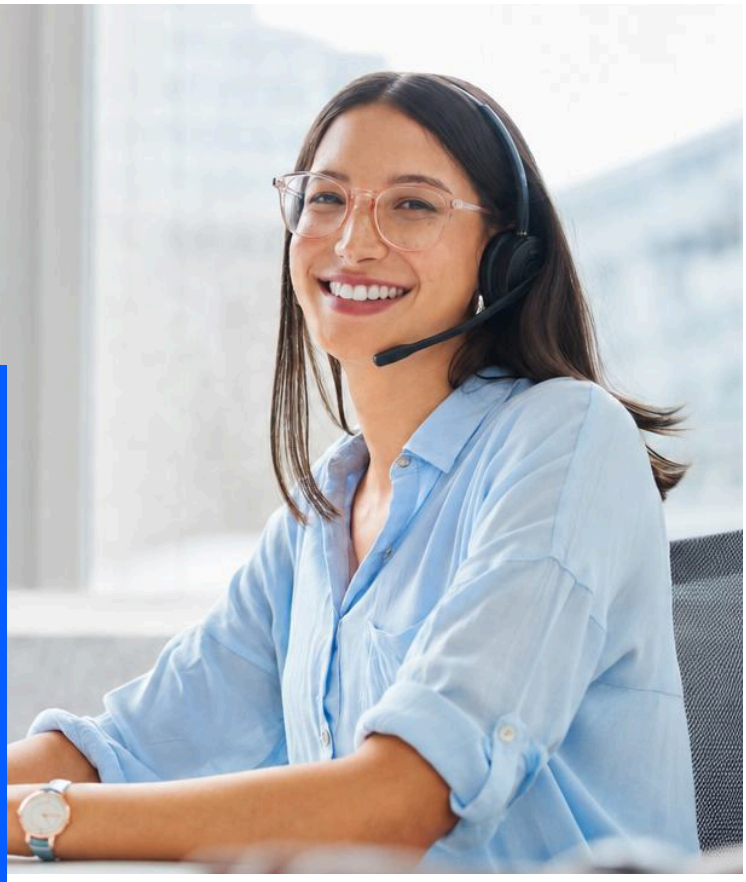
OneNotary



Human-to-Human Validation Built Into Your Claims Workflow

An embedded notary infrastructure that brings titles, POAs, and sworn proofs of loss back inside your claims platform.

Route docusign FRAGOMEN WORKRIGHT DocDraft

50,000+	Credentialed notaries nationwide
99.7%+	Session completion rate
<1 min	Time to connect to a notary agent

The economics of embedding notarization

Four things happen to a claims platform's business when notarization is embedded inside of it.

01 Differentiation based on cycle time

Carriers buy claims platforms based on claims leakage and cycle time. Yet notarized documents in a claim still leave the platform for an offline session and then are scanned back into the file by hand. An embedded remote notarization layer removes that bottleneck without leaving the platform.

02 Becoming the system of record leads to stickiness

Today the record may end up in a different system from the claim file. Embedded notarization returns the notarized document, notary journal, and session recording to the claim, so your platform holds the complete evidentiary trail, making your platform harder to replace.

03 Trusted for the most valuable documents

Sworn proof of loss, the title transfer, and the assignment of benefits all require a commission notary. They're also where insurance fraud concentrates. Completing them in-flow, with identity verification, a recorded session, and a named notary agent attached, moves the platform up the value stack.

04 Marketplace revenue on a step your customers already pay for

Carriers already source and pay their own notary vendors, outside of your platform with no margin to you. As part of

your product, notarization becomes a usage-based, mandatory workflow step that increases revenue.

Credentialed notary agents in every state

OneNotary's nationwide network of 50,000+ credentialed notary agents is anchored by a dedicated, professionally trained in-house pool that we employ, operate, and supervise. They are trained on your documents and available 24/7 in English and Spanish. Every notary agent is held to a rigorous standard: always-on, always vetted, background-checked, anti-fraud and deepfake trained, and continuously audited.

Built as embedded notary infrastructure

The defining feature of OneNotary is how little the process changes. A session is initiated from inside the claim file, and the notary agent appears when a notarized signature is needed. **The policyholder in your claims platform likely won't even know they're using OneNotary.** They think they're using your platform, or the carrier handling their claim.

Built for developers, not just signers

A REST API and embeddable UI cover the full notarization lifecycle, with webhooks returning the signed PDF, session ID, completion timestamp, IDV/KBA status, A/V recording URL, journal hash, and X.509 metadata straight to the claim file.

Security and compliance

OneNotary is SOC 2 Type II attested under the AICPA's Trust Services Criteria and ISO/IEC 27001:2022 certified, with AES-256 end-to-end encryption, biometric-backed IDV, and an immutable audit trail.



Why claims platforms embed OneNotary

The market leader test. Docusign evaluated the notarization landscape and chose OneNotary as the engine behind its notarization product. To win that business, OneNotary passed a tough review. Now every partner benefits from the same scrutiny set by Docusign's high bar.

> **OneNotary's integration into our notary workflow is genuinely seamless. Our customers experience it as a native part of the product. The notary experience itself is consistently high quality, and the OneNotary team has been an exceptional partner: responsive, deeply engaged with our field teams, and aligned with how we go to market.**
>
> - Austin Gerber, Lead Product Manager, Trust Solutions, Docusign

We don't compete with our partners. We focus on delivering the credentialed notarization layer at the highest industry standard, and you keep the carrier relationship. The partnership is the product.

Always-on, always vetted. A 24/7 on-demand notary agent pool that's trained to a high service standard interfaces directly with your policyholders under your brand. No coverage gaps, and no quality drop between a one off claim and a post-catastrophe surge.

Margin-accretive, not margin-diluting. Notarization is a revenue line you're glad to add, not a low-margin feature to justify internally. And you don't incur the expense of hiring, training, and managing a notary workforce.

Bring your own notary. Carriers whose staff already hold commissions keep using them. OneNotary covers overflow, after-hours, other states, and witness requirements, so it adds capacity to your team.

Ready to embed notarization in your claims workflow?

Let's talk about how to bring off-platform titles, POAs, and proofs of loss back into your workflow.
Talk to OneNotary today sales@onenotary.com